

<b>Calling during Office Hours?</b>	<b>Choose Option</b>
Spanish speakers	2
Appointments	3
Office Hours Nurse Advice	4
Referrals follow up [after 3 days for routine]	5
After Hours [Repeats below HMO phone tree ]	6
Not used	7
Billing, Records	8
Manager	9

### After Hours [same as Option 6 above]

<b>If your insurance is...</b> <i>Si esta su seguro..</i>	<b>For Nurse advice, call..</b> <i>Consejo una enfermera, llamen..</i>
Aetna <b>HMO</b> , Anthem Blue Cross <b>HMO</b>	800# on ID card
Blue Shield <b>HMO</b>	800-249-2617
Cigna <b>HMO</b>	800# on ID card
CHG [5 pm ~ 8 am, 7 days a week] Weekends only outside above hours	800-647-6966 858-966-8091
HealthNet <b>HMO</b>	800-474-6515
HealthNet <b>Medi-Cal</b>	800-522-0088
Molina Healthcare (English) Molina Healthcare (Español)	888-275-8750 866-648-3537
PPO, Tricare, United Healthcare, Medi-Cal	858-966-8091 [Restricted calls]